

Coalfire Systems, Inc. AI Transparency Statement



Transparency

This document outlines Coalfire Systems, Inc.'s ("Coalfire") stance on using Artificial Intelligence ("AI") in our business operations and service offerings. Our goal is to responsibly harness AI technologies while maintaining a commitment to security and data protection.

Coalfire does not train AI models used in Coalfire products (Compliance Essentials or Hexeon®) on client data. If we utilize a 3rd party product that trains AI models with client data, we will notify you ahead of time. You can manage your AI consent by contacting Compliance@coalfire.com.



Commitment to

Security and Innovation

At Coalfire, information security and data protection are paramount, underpinning our mission to tackle our clients' toughest cybersecurity challenges. As an ISO 27001 certified organization, we prioritize safe practices in all AI initiatives, ensuring privacy, security, transparency, and accuracy.



Understanding AI and

Its Impact

AI encompasses various technologies that allow machines to perform tasks requiring human intelligence. Key areas include:

- **Artificial Intelligence (AI):** Broadly covers fields enabling machines to mimic human intelligence.
- **Machine Learning (ML):** A subset of AI focusing on algorithms that learn from data to make decisions or predictions.
- **Large Language Models (LLM):** AI programs using ML to process and generate human language.
- **Generative AI:** Uses ML to create new data, often employing LLMs for tasks like content creation.

Recent advancements, including models from Amazon Bedrock, AI21 Labs, Anthropic, Cohere, Meta, Stability AI, and Amazon's Titan, highlight AI's growing capabilities. These innovations necessitate strategic integration plans for AI in business operations.



AI Principles at Coalfire

We uphold principles ensuring AI's safe and responsible use, guided by privacy, security, transparency, and accuracy:

- Transparent AI system design and usage.
- Accountability involving human oversight.
- Ethical AI development and compliance.
- Privacy and security in AI data handling.
- Fairness and bias checks in AI lifecycle.
- Collaborative AI responsibility and expertise.
- Explainable AI for clear understanding.



Governance of AI Use

We implemented robust governance measures to ensure the ethical use of AI, safeguarding client data and upholding our commitment to responsible AI practices:

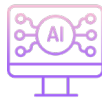
- **Transparency and Engagement:** Detailed information about the AI technologies we employ is available upon request, ensuring clients are well-informed about the AI systems in use.
- **Opt-Out Mechanism:** Clients have the right to opt-out of AI use in services provided. Requests for opt-out can be directed to Compliance@coalfire.com.
- **AI Governance Committee:** An AI Governance Committee oversees our AI strategy, ensuring alignment with our AI Charter and ethical guidelines. This committee plays a pivotal role in the decision-making process for AI deployment and management.
- **Supply Chain Oversight:** Our oversight extends to the AI technologies we procure. We diligently review and track AI usage to ensure it meets our ethical and security standards.



Ongoing Commitment to Responsible AI

Coalfire's AI practices align with the NIST AI Risk Management Framework and adhere to the EU AI Act, ensuring responsible AI development where required. We are committed to transparent, responsible AI development that benefits both Coalfire and our clients.

When utilizing third-party AI products to fulfill our services, Coalfire meticulously scrutinizes their use to ensure client data remains safe and private, and keeps clients informed of any identified risks.



AI in Coalfire Offerings

Coalfire integrates AI technology into our products, like Compliance Essentials and Hexeon®, and leverages AI to enhance our consulting services, ensuring high standards of security and compliance. We employ reasonable and appropriate controls to manage our use of AI technology, ensuring it aligns with the intended purposes and maintains high standards of security and compliance.



Contact and Further Information

For AI consent management or more information, email us at Compliance@coalfire.com.

We are dedicated to the safe and effective deployment of AI, fostering trust and responsibility in all our AI initiatives.

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